

**BEFORE THE NEW MEXICO OFFICE OF SUPERINTENDENT OF INSURANCE**

IN THE MATTER OF )  
ROBERT ALAN WILLOUGHBY, )  
NPN 16755218 )  
Respondent. )  
\_\_\_\_\_ )

DOCKET NO. [2022-0037](#)

**FINAL ORDER**

**THIS MATTER** comes before the New Mexico Office of Superintendent of Insurance (“Superintendent” or “OSI”) following a *Notice to Show Cause* filed April 20, 2022. Having examined the OSI docket and being otherwise fully informed,

**THE SUPERINTENDENT HEREBY FINDS:**

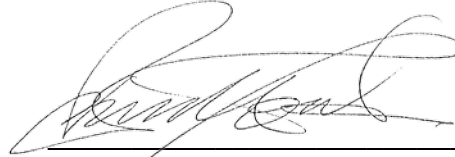
1. The *Notice to Show Cause* (“*Notice*”) was sent to Robert Alan Willoughby (“Respondent”) by email on April 20, 2022.
2. The email address used to send the *Notice* was the business email address for Respondent available in OSI licensing records.
3. OSI received no indication that the attempt to provide Respondent notice through email was unsuccessful. This being so, Respondent was notified through the *Notice to Show Cause* that failure to provide the specified proof of financial responsibility or properly request a hearing within thirty (30) days would result in the Superintendent’s issuance of a final order revoking Respondent’s license and closing the docket.
4. As of the date of this Order, Respondent has not provided proof of financial responsibility, nor has Respondent filed a request for hearing in the OSI docket.
5. Pursuant to NMSA 1978, § 59A-11-14, the Superintendent has the authority to revoke an adjuster license for the reasons set forth in the April 20, 2022 *Notice to Show Cause*.

**IT IS THEREFORE ORDERED:**

- A. Respondent's adjuster license is hereby revoked, effective immediately.
- B. Respondent is prohibited from obtaining a New Mexico insurance adjuster license until such time that evidence has been presented showing to the Superintendent's satisfaction that the Respondent is otherwise qualified for the license desired and that the cause or causes of the prior revocation or refusal to continue, if of continuing character, no longer exist and will not recur.
- C. A copy of this Order shall be served upon all persons listed on the attached certificate of service, via email and via United States mail.
- D. This docket is closed without further action by the Superintendent.

**DONE AND ORDERED** this 6th day of June, 2022.

**SUPERINTENDENT OF INSURANCE**



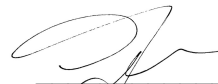
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**RUSSELL TOAL**

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that on this 6th day of June 2022, I filed the foregoing *Final Order* through the OSI's eDocket filing system, which caused the individuals indicated below to be served by electronic means.

1. Robert Alan Willoughby  
509 South Santa Fe, #172  
Edmond, OK 73003  
alan\_willoughby@gbtpa.com  
*Respondent*
2. Russell Toal, Superintendent  
NM Office of Superintendent of Insurance  
Russell.Toal@state.nm.us
3. Jennifer A. Catechis, Deputy Superintendent  
NM Office of Superintendent of Insurance  
Jennifer.Catechis@state.nm.us
4. Stephen Thies, Legal Counsel  
Office of Superintendent of Insurance  
Stephen.Thies2@state.nm.us



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Freya Tschantz, OSI Law Clerk