NM OFFICE OF SUPERINTENDENT OF INSURANCE FILE D

		11,	/18/2022 08:56:33 am
1	NEW MEX	ICO AUTO THEFT PREVENTION AUT	HORITY
2			
3	In the Matter	of Adopting a	
4	New Rule Rega	rding the	
5	New Mexico Au	tomobile Theft	
6	Prevention Au	thority	
7	13.22 and 13.	22.2 NMAC Hearings	
8			
9		VIDEOCONFERENCE HEARING	
10	DATE:	Tuesday, November 1, 2022	
11	TIME:	9:04 a.m.	
12	BEFORE:	Lawrence M. Marcus, Hearing	Officer
13	LOCATION:	Remote Proceeding	
14		Santa Fe, NM 87501	
15	REPORTED BY:	Brett Torrence, Notary Publ	ic
16	JOB NO.:	5490533	
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1		A P P E A R A N C E S
2		MARGARET CAFFEY-MOQUIN, CHIEF STAFF COUNSEL (by
3		videoconference)
4		Office of Legal Counsel of the
5		New Mexico Office of Superintendent of Insurance
6		1120 Paseo de Peralta, Santa Fe, NM 87504
7		
8		DEVIN CHAPMAN, ATTORNEY SUPERVISOR OF PROSECUTION
9		(by videoconference)
10		New Mexico Office of Superintendent of Insurance
11		1120 Paseo de Peralta, Santa Fe, NM 87504
12		
13	ALSO	PRESENT:
14		Freya Joshi (by videoconference)
15		New Mexico Office of Superintendent of Insurance
16		1120 Paseo de Peralta, Santa Fe, NM 87504
17		freya.joshi@state.nm.us
18		
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5		(None marked.)	
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1	PROCEEDINGS
2	THE REPORTER: Okay. We are now on the
3	record at 9:04 a.m. MT.
4	THE HEARING OFFICER: Thank you very
5	much.
6	Good morning. We are on the record in
7	Docket Number 2022-0072, and the time is well, it
8	was 9:04 according to my computer 9:02, but well,
9	close enough, I guess.
10	My name is Larry Marcus. I am an
11	associate legal counsel for the Office of
12	Superintendent of Insurance for the State of
13	New Mexico, and I have been appointed by the
14	superintendent of insurance as the hearing officer for
15	this hearing.
16	Because we are conducting this hearing
17	by videoconference and by telephone, I ask all
18	participants to mute your mic or your phone until
19	called upon. This will ensure that the court reporter
20	can make a clean record and that all participants can
21	hear the proceedings.
22	I will be presiding over this hearing
23	in Docket Number 2022-0072. Transcripts of the
24	hearing will be filed to the docket for the proposed
25	rule.

1	The caption in this rulemaking is In
2	the Matter of Adopting a New Rule Regarding the New
3	Mexico Automobile Theft Prevention Authority.
4	If the new rule is adopted, it will be
5	incorporated into the New Mexico Administrative Code
б	as Title 13, Chapter 22, Part 2, and this will also
7	create a new chapter of the New Mexico Administrative
8	Code Title 13, Chapter 22.
9	In addition to the general rulemaking
10	authority found in the New Mexico Insurance Code,
11	statutory authority for promulgation of the proposed
12	rule is found at NMSA 1978, Section 59A-16C-5,
13	59-A-16C-16, and 59-A-16C-17.
14	These sections, respectively, authorize
15	the superintendent to promulgate rules related to the
16	creation and operation of the New Mexico Auto Theft
17	Prevention Authority, authorize the superintendent to
18	promulgate rules for the Insurance Fraud Act
19	generally, and create and describe the automobile
20	theft prevention authority.
21	The Notice of Proposed Rulemaking was
22	published, as required by law, in the New Mexico
23	Register on September 27, 2022, and in the Albuquerque
24	Journal on the same day. And also, on that same day,
25	it was distributed via OSI's newsletter to a list of
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Paul Baca Professional Court Reporters A Veritext Company 1 potentially interested parties.

2	The Notice of Proposed Rulemaking and
3	the full text of the proposed rules are available
4	through a link on the OSI website. All have also been
5	available through the New Mexico Sunshine Portal,
6	again, as of September 27, 2022, and upon request from
7	the New Mexico Office of Superintendent of Insurance.
8	In addition to scheduling this public
9	comment hearing, the Notice of Proposed Rulemaking
10	provided the interested parties, including insurers,
11	the attorney general, members of the judiciary, and
12	members of the public, with the opportunity to submit
13	written comments no later than 4:00 p.m., Mountain
14	Daylight Time, today, Tuesday, November 1, 2022.
15	Oral comments will be accepted today at
16	this public hearing of interested persons, and written
17	responses to any written or oral comments may be filed
18	to the docket no later than 4:00 p.m. Mountain
19	Standard Time remember to turn your clocks back
20	this weekend on Monday, November 14, 2022.
21	Pursuant to the Notice of Proposed
22	Rulemaking, any oral comments from today's hearing and
23	written comments filed for the docket will be
24	considered by the superintendent. And there have been
25	some written comments already filed to the docket.

And, again, it remains open until four o'clock in the
afternoon today.

3 So that the superintendent does not initiate, permit, or consider a communication directly 4 5 or indirectly with the party or a party's 6 representative outside of the presence of other 7 parties regarding this matter until the record has 8 been closed, the superintendent will close the record in this matter on the earlier of 30 days following the 9 public hearing -- that will be 30 days from today --10 11 or the date a final order is issued in this case. 12 Once the record is closed, no further 13 oral or written communication concerning this 14 rulemaking will be entertained or considered by the 15 superintendent. 16 The purpose of this hearing is for the 17 Office of Superintendent of Insurance to receive oral comments on the rule incorporated by reference into 18 the Notice of Proposed Rulemaking. 19 20 Pursuant to the Notice of Proposed Rulemaking, all public comments will be accepted at 21 22 this public hearing. 23 We are continuing to practice social 24 distancing as a result of the COVID-19 pandemic that 25 we are experiencing. Because of the social distancing Page 7

1 requirements, we are conducting this public hearing by 2 video conference and by telephone. I ask you to bear 3 with me as we attempt to navigate this unusual 4 situation.

Again, for the benefit of our record and for the benefit of all participants, please mute your microphone or telephone until called upon.

8 When I call upon you, don't forget to 9 unmute your audio, but please put it on mute again 10 when finished with your comments. Even normal 11 background noise can interfere with the ability to 12 conduct this hearing.

13 If you intend to offer oral comments at today's public hearing, please type your name into the 14 15 chat function on your screen directed to everybody. I 16 will then call the participants one at a time to 17 provide comments. If you are appearing by phone, I 18 will ask for your comments after I go through those in 19 the chat. I think the only phone number listed is the 20 court reporter, but I'll see at the end once all the 21 comments in the chat have been reviewed.

When I call on you by name for comment, please speak clearly so that everyone can hear you, and state your name, address, and any organization you represent. Please also spell your name for the

1	benefit of the record.
2	There may be times when I or the court
3	reporter will ask you to slow down or repeat something
4	so we can make a complete record of today's hearing.
5	Thank you for your patience.
6	Let's begin the comments with let's
7	see, Margaret Caffey-Moquin and Devin Chapman, OSI.
8	By the way, I apologize in advance if I
9	mess up the pronunciation of anyone's name. But you
10	may proceed.
11	MS. CAFFEY-MOQUIN: Thank you,
12	Mr. Hearing Officer. I am Margaret Caffey-Moquin. I
13	am with the Office of Legal Counsel of the Office of
14	Superintendent of Insurance, and I'd like to introduce
15	Mr. Devin Chapman who is the Supervising Prosecuting
16	Attorney of the OSI's Fraud Bureau.
17	And Mr. Chapman will be offering oral
18	comments, and I will ask some questions of Mr. Chapman
19	to elicit his commentary.
20	THE HEARING OFFICER: All right.
21	Proceed please.
22	MS. CAFFEY-MOQUIN: All right.
23	Mr. Chapman, please state your name for
24	the record.
25	MR. CHAPMAN: Good morning, my name is
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1 Devin Chapman. 2 MS. CAFFEY-MOQUIN: And how are you 3 employed? 4 MR. CHAPMAN: I am currently the 5 Attorney Supervisor of the Prosecution Section of the OSI's Insurance Fraud Division. 6 7 MS. CAFFEY-MOQUIN: Thank you. I knew 8 you could answer that with more precision than I 9 described it. 10 Please tell us, briefly, what you do in 11 that capacity. 12 In that capacity, I MR. CHAPMAN: 13 supervise two other prosecuting attorneys as well as three paralegals, all responsible with handling all 14 15 the prosecution duties that the superintendent's 16 office is charged with covering not only insurance 17 fraud, which has been their responsibility and legacy for, I think, since the creation of the office, but 18 with the addition of the Auto Theft Prevention 19 20 Authority as a result of the 2018 legislative session, 21 we've also taken on responsibility of administering 22 that program in taking on auto theft prosecutions 23 across the state. 24 MS. CAFFEY-MOOUIN: Thank you. 25 Mr. Court Reporter, I will be referring Page 10

1	to the New Mexico Automobile Theft Prevention
2	Authority as NMATPA.
3	THE REPORTER: Understood.
4	MS. CAFFEY-MOQUIN: Mr. Chapman
5	thank you so much.
6	Mr. Chapman, how does NMATPA fit in
7	with your work?
8	MR. CHAPMAN: Day-to-day wise, we work
9	not only with the five sworn law enforcement officers
10	that are also part of our division within OSI, but we
11	also work with law enforcement agencies across the
12	state in working with them in both investigating and
13	prosecuting the more prolific and more problematic
14	auto theft offenders in various jurisdictions.
15	On a day-to-day basis, that means we're
16	talking to many field detectives and officers,
17	answering questions about warrants, getting you
18	know, running the legal ramifications of any of their
19	considered investigatory actions that they're looking
20	at, and then adopting cases that they bring to our
21	attention or that we find fit within the scope of what
22	we're trying to do with the Auto Theft Prevention
23	Authority. And, again, because of the small size, we
24	have to focus on what we believe are the worst of the
25	worst of those offenders and address those.

1 The overall scope of the ATPA was 2 originally envisioned to not only conduct those 3 activities but also to encourage the interaction among law enforcement across the state in conducting auto 4 5 theft prevention and investigation activities across 6 the state. And this proposed rule that we are here 7 for today is a step in setting up the structure that 8 was envisioned by the originating legislation giving 9 the Authority the ability to issue grants to encourage those kinds of activities. 10 11 MS. CAFFEY-MOQUIN: And, Mr. Chapman, 12 is auto theft a serious problem in New Mexico? 13 MR. CHAPMAN: For at least the last eight to ten years, New Mexico as a whole, and 14 15 especially Albuquerque, have been ranked in the top 16 ten of the worst among their peers for auto theft. 17 Beginning, I believe it was in 2016, Albuquerque 18 started a run of three straight years as the worst-19 rated city in the entire country for auto theft. 20 And because Albuquerque is where the 21 people are, it, for good or ill, often drives what 22 happens across the rest of the state. And New Mexico, 23 as a whole, was rated just as poorly for most of that 24 period of time.

It has improved somewhat since the

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25

1	darkest days back in 2016 and '17. But the short
2	answer to your question is: Yes. We are still in the
3	top five, both both in Albuquerque the city, and
4	the state as a whole, and it still is a significant
5	problem across the entire state.
6	MS. CAFFEY-MOQUIN: Does the OSI Fraud
7	Bureau staff support the proposed rule?
8	MR. CHAPMAN: Yes, we do.
9	MS. CAFFEY-MOQUIN: And could you
10	please explain why?
11	MR. CHAPMAN: As I mentioned, the
12	originating legislation would give us the ability to
13	implement the duties that were originally outlined in
14	the ATPA legislation as well as mirroring what ATPAs
15	do in other jurisdictions across the country.
16	We don't have a formal structure for
17	administering or issuing the kinds of grants that were
18	envisioned. And this rule would be a step in giving
19	us that kind of structure to allow us to do so once we
20	secure funding to do so.
21	MS. CAFFEY-MOQUIN: And does NMATPA
22	have a board?
23	MR. CHAPMAN: We do. There are, I
24	believe, nine members of the board. There are two
25	permanent members, both the superintendent himself and
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1 the executive director of the association of the -- or 2 the Administrative Office of the District Attorney is 3 Henry Valdez. There are two law enforcement officers 4 and four members representing the insurance industry 5 themselves from various corporations, companies 6 working in the insurance industry, and one at-large 7 member. 8 MS. CAFFEY-MOQUIN: Has the board 9 reviewed the proposed rule? 10 MR. CHAPMAN: On multiple occasions, 11 yes, they have, and they have voted unanimously to 12 approve the rule in its current form. 13 MS. CAFFEY-MOQUIN: Thank you. When do you recommend that the rule should take effect? 14 15 MR. CHAPMAN: I believe we're hoping to 16 have it take effect by the end of the calendar year. 17 MS. CAFFEY-MOQUIN: Do you recommend 18 any change --19 MR. CHAPMAN: -- any --20 MS. CAFFEY-MOQUIN: I'm sorry, I didn't 21 hear --22 I'm sorry, I -- I MR. CHAPMAN: 23 apologize. 24 MS. CAFFEY-MOQUIN: I apologize. 25 Please continue. Page 14

1 MR. CHAPMAN: The hope is, as I 2 mentioned and alluded to earlier, we are making 3 efforts again to try and secure funding to allow us to do the grant program that, as I said, was originally 4 5 envisioned in order to make that an easier decision 6 for our friends in the legislature. We're hoping to 7 be able to present them with this structure to show 8 them that we're ready to go. We just need the funds 9 to do so. 10 MS. CAFFEY-MOOUIN: Thank you. Ι 11 apologize for the interruption. 12 Do you have any changes you'd like to 13 recommend to the rule as proposed? I don't believe I have 14 MR. CHAPMAN: 15 any others beyond what is included in the initial 16 written comments that were submitted by OSI staff. 17 MS. CAFFEY-MOOUIN: Thank you. 18 Do you have anything to add to your comments this morning? 19 20 MR. CHAPMAN: Not at this time other 21 than I'd be happy to stand for any questions. 22 MS. CAFFEY-MOOUIN: Mr. Hearing Officer, staff concludes its oral comments 23 24 for now, but will stand for questions as Mr. Chapman 25 just stated. And, of course, staff reserves the right Page 15

1 to respond to other oral comments if necessary during 2 this hearing. 3 THE HEARING OFFICER: I have no 4 questions at this time. Thank you. 5 Ms. Caffey-Moquin and Mr. Chapman, 6 thank you very much for your comments. 7 Now, the next on the list is 8 Brian Terrio -- again, I apologize if I mess up your 9 name -- from the Safeway Insurance Company. 10 You may proceed. Are you there? 11 MR. CHAPMAN: I don't see him on the call any longer, Mr. Hearing Officer. 12 13 THE HEARING OFFICER: Okay. Maybe he dropped off. Let's see. I don't see him either. Не 14 15 put his name down and then he decided to leave? Well, 16 that happens I guess. 17 He may have had some technical issues. So we can wait a little bit, maybe a couple of minutes 18 19 just to make sure that he can get in. 20 All right. I figured I'd give him until 9:20. He doesn't seem to be coming back on. 21 Ι 22 assume he's not in the waiting room. 23 MS. JOSHI: He is not. 2.4 THE HEARING OFFICER: Okay. All right. 25 In which case, I -- does anyone else have any other Page 16

1	comments that they wish to add? I think there was
2	only one phone number and that's the court reporter.
3	Is that I can't I'm trying to think if there's
4	any I can't see I don't see any other phone
5	numbers, so there's no one waiting by the trying to
6	call into this.
7	Does anyone else have any comments?
8	Going once. Going twice.
9	All right. Well, I guess that
10	concludes the comments.
11	Again, everybody should remember that
12	they have until four o'clock this afternoon to submit
13	written comments. And any responses may be submitted
14	until four o'clock on the 14th.
15	I thank each and every one of you for
16	your participation in and attention to this hearing.
17	This concludes this hearing. The
18	hearing is now adjourned. Thank you very much
19	everyone.
20	We are off the record.
21	THE REPORTER: Off the record at
22	9:23 a.m.
23	(Whereupon, at 9:23 a.m., the
24	proceeding was concluded.)
25	
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		1
1	CERTIFICATE OF DEPOSITION OFFICER	
2	I, BRETT TORRENCE, the officer before whom	
3	the foregoing proceedings were taken, do hereby	
4	certify that any witness(es) in the foregoing	
5	proceedings, prior to testifying, were duly sworn;	
6	that the proceedings were recorded by me and	
7	thereafter reduced to typewriting by a qualified	
8	transcriptionist; that said digital audio recording of	
9	said proceedings are a true and accurate record to the	
10	best of my knowledge, skills, and ability; that I am	
11	neither counsel for, related to, nor employed by any	
12	of the parties to the action in which this was taken;	
13	and, further, that I am not a relative or employee of	
14	any counsel or attorney employed by the parties	
15	hereto, nor financially or otherwise interested in the	
16	outcome of this action.	
17	outcome of this action. But Jon	~
18	BRETT TORRENCE	
19	Notary Public in and for the	
20	State of New Mexico	
21		
22		
23		
24		
25		
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1	CERTIFICATE OF TRANSCRIBER
2	I, ESTHER M. TAYLOR, do hereby certify that
3	this transcript was prepared from the digital audio
4	recording of the foregoing proceeding, that said
5	transcript is a true and accurate record of the
6	proceedings to the best of my knowledge, skills, and
7	ability; that I am neither counsel for, related to,
8	nor employed by any of the parties to the action in
9	which this was taken; and, further, that I am not a
10	relative or employee of any counsel or attorney
11	employed by the parties hereto, nor financially or
12	otherwise interested in the outcome of this action.
13	Est. M Tala
14	Esther M. Taylor
15	ESTHER M. TAYLOR
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